CAREER SUMMARY

Executive career in **operations and manufacturing management** spans world-class enterprises, multinational manufacturing organizations, and entrepreneurial ventures, with consistent success in **improving performance and profitability**. **Extensive International and Pacific Rim experience**.

Accustomed to direct cross-border operations and managing multicultural workforces. Lived and worked in Hong Kong for three years, worked in Asia for three+ months annually for seven years. National and global customers have included **Johnson & Johnson, Kraft, Wal-Mart, Target, Kmart, Tesco, ToysRUs, BHS, Carrefour, and Prima**.

Credited with personal contributions to **improving enterprise decision support**, **internal / external customer service**, **profitability**, **and operational performance** through a series of decisive management interventions including:

- *Delivered 10% improvement in profit margins and 25% reduction in COGS* by transferring production from Thailand to China, controlling materials costs, and systematically closing offices (South Korea, Sri Lanka, Thailand).
- *Raised profit margin 8%* on single \$4 million order though effective materials sourcing. Located lower cost sources of materials without changing performance or quality.
- *Improved staff performance in critical areas* sourcing, negotiating, scheduling, time management, shipping document generation through effective training / cross-training, time management, coaching, and motivation.
- Worked with outside consultants to design, design, develop, and deploy enterprise-wide Order Tracking System delivering access / transfer of critical production, finance, and customer information among all remote offices and corporate headquarters.

EXPERIENCE & EDUCATION

- **VP Operations** Commonwealth Toy & Novelty, New York, New York 1995-2003
- Director, Far East Operations Commonwealth Toy & Novelty, Hong Kong 1993-1995
- **President** Soft Paws, Inc., Visalia, California 1990-1993
- Plant Manager Dakin, Inc., Lindsay, California 1977-1990
- Supervisor, Planning Mattel, Inc., Hawthorne, California 1970-1977

MBA Quantitative Studies (University of Washington), BS Business Admin (Fresno State).

OBJECTIVES

- Chief Operating Officer, Global Enterprise
- Senior Management Position in Operations or Manufacturing, Global Enterprise

TARGET INDUSTRIES

Consumer Goods

Apparel

Footwear

• Toys/Games

- Giftwrap/Decorations
- Procedure Packs

LOCATION PREFERENCE

- New York Metro Area
- Hong Kong

• Shanghai, China